

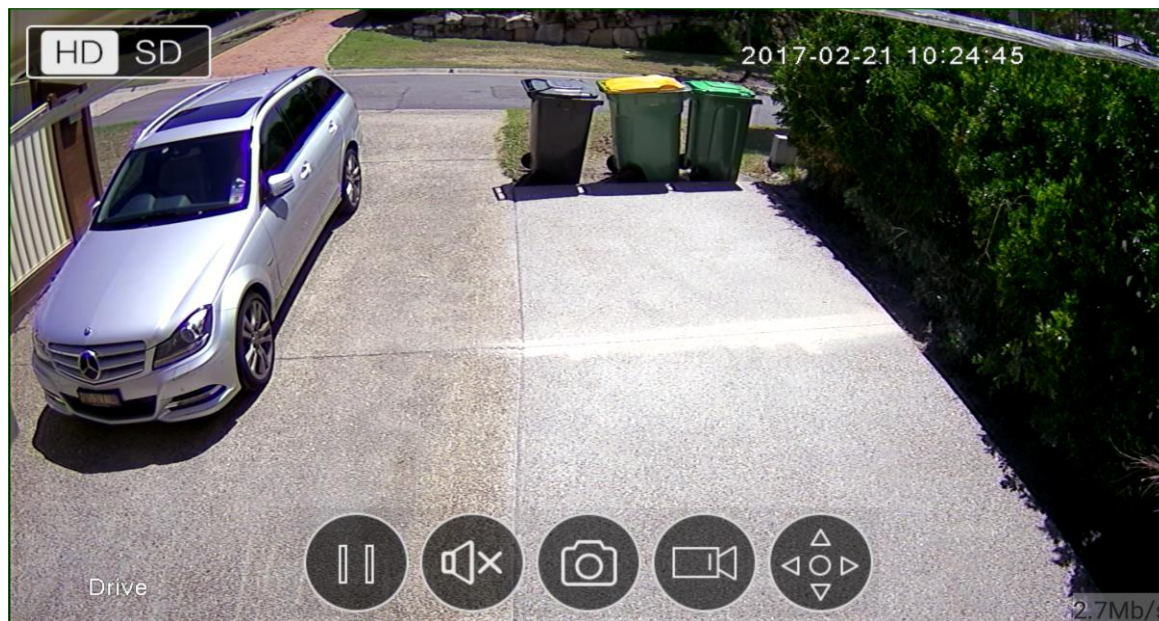
# XMEYE MOBILE APPLICATION

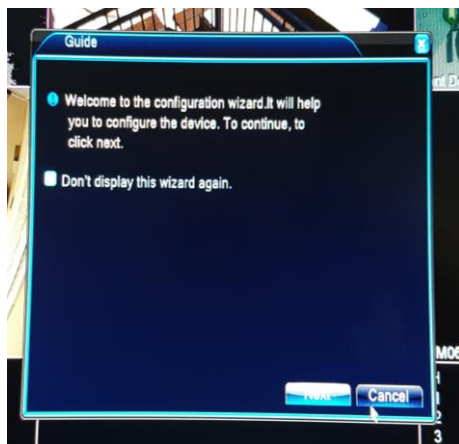
## iOS & Android Software for Cloud DVR Viewing

For all OzSpy CNSXXXXXXXXX DVRs

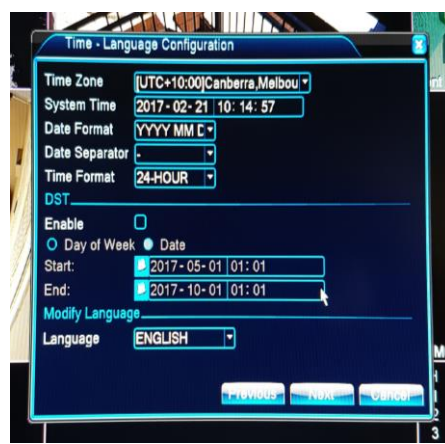
To access remote view on your mobile device you will first need to install the app, register, and then connect the devices.

The easiest way to complete this is to follow the guide (wizard) that starts when you first power up your system. You can access the guide at any time by right clicking the mouse on the screen and selecting guide.

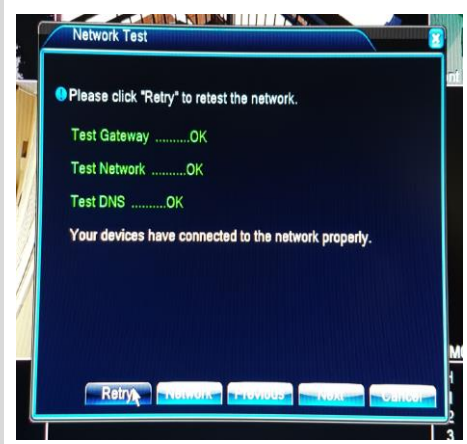




When the guide first shows, we recommend that you select the 'don't show wizard again'



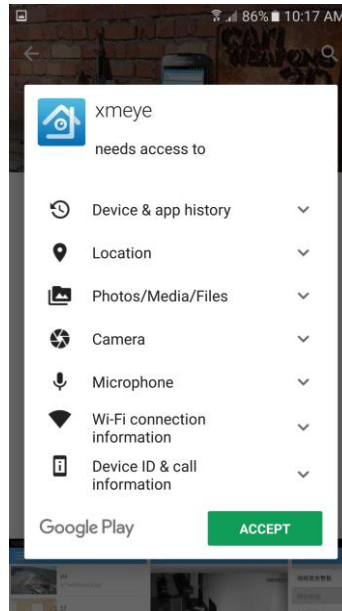
Then check your time and date settings



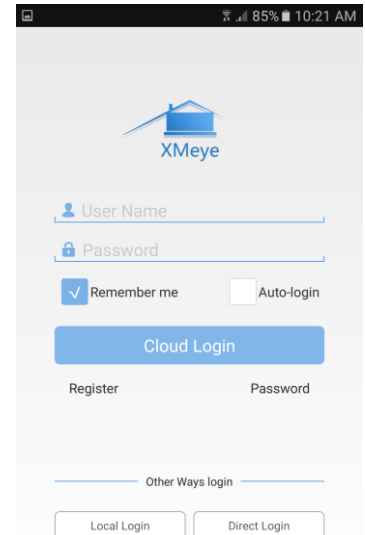
Then test your network. You will need your DVR plugged into your network. If this fails repeatedly change setting to DHCP, click next and then reboot your DVR and retest.



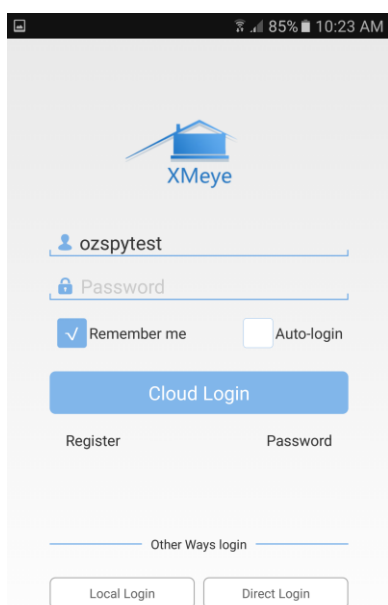
Now you will see two QR codes, you may need to install a QR code reader app if your phone doesn't already have it. Scan and download the correct app



You will now need to install the app and register. When installing accept access to the required areas



To register click on the word register. Do not choose local or direct login



XMeye

ozspytest

Password

☒ Remember me ☐ Auto-login

Cloud Login

Register Password

Other Ways login

Local Login Direct Login

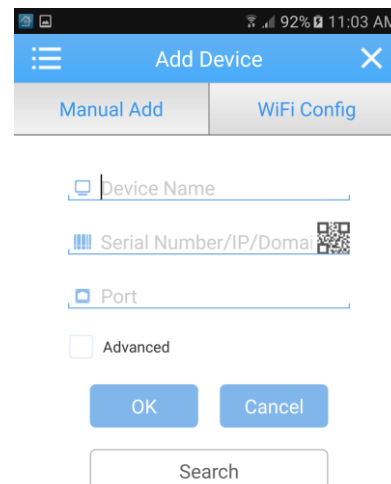
Once registered enter your registration details and click cloud login.



Device List

Click "+" to add device  
watch the world together

To add your device, click the plus sign on the top right corner.



Add Device

Manual Add WiFi Config

Device Name

Serial Number/IP/Doma

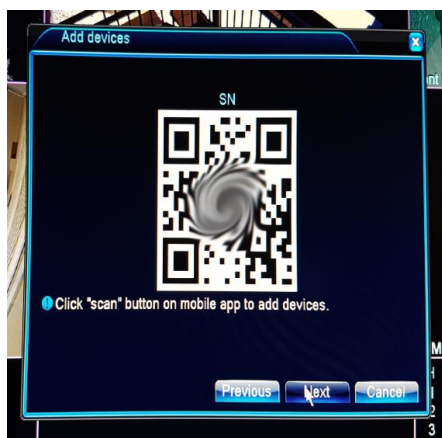
Port

☐ Advanced

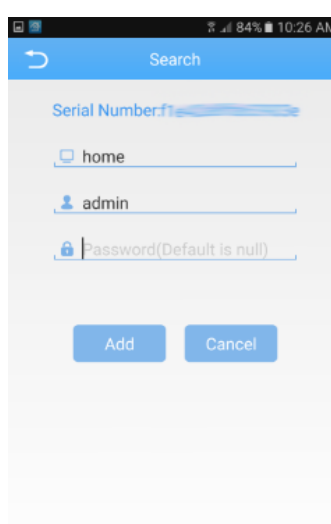
OK Cancel

Search

Now it's time to press the QR code button on the app and point your phone camera at the QR code on the DVR screen.



This will automatically add all your system details in except your password.



Search

Serial Number: f

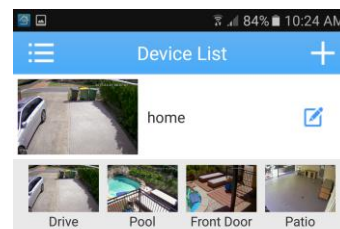
home

admin

Password(Default is null)

Add Cancel

Add your password for the DVR and click add. You can name the connection whatever you want, we have named it home in this example.

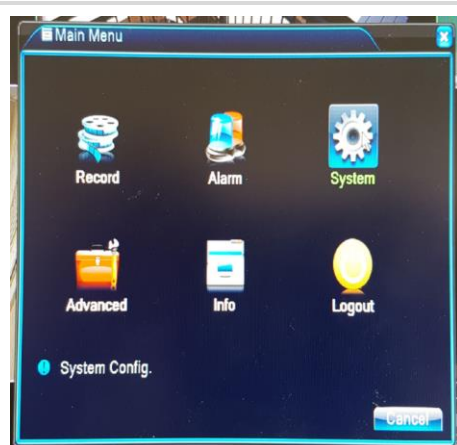


You have now setup your device for remote view. If you have other devices just download the app and login.

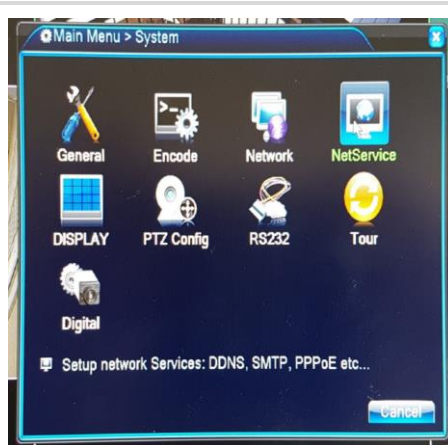


## Push Notification

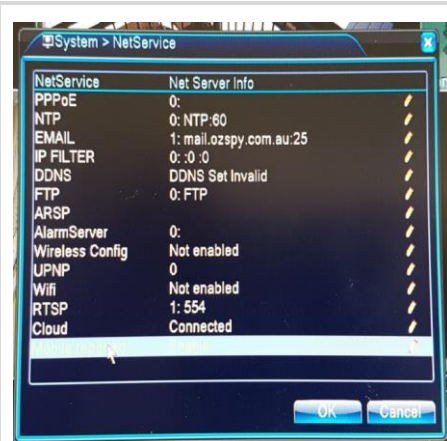
Your DVR can send a notice to your phone when it sees motion or other parameters you define. This can be useful for situations where you do not want any access in a specific area. Please note that all forms of notification whether it be push, buzzer or email it can be an issue where you can get thousands of notifications per hour if you do not set up the sensitivity to suit your environment or you activate it in a busy area.



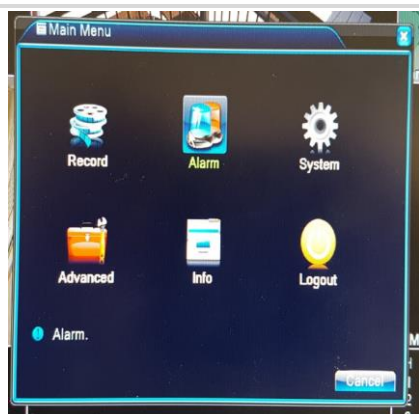
First you need to activate the feature. Go to main menu then click System



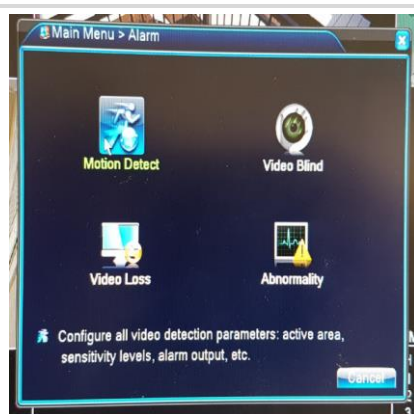
Click Net Service



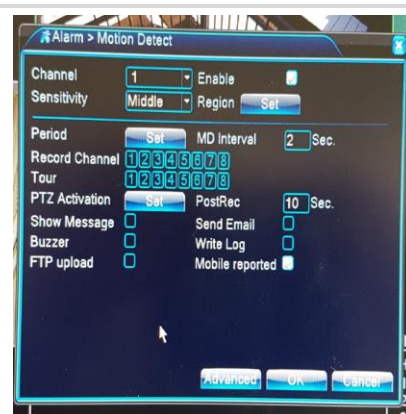
Click Mobile Reported and activate this feature.



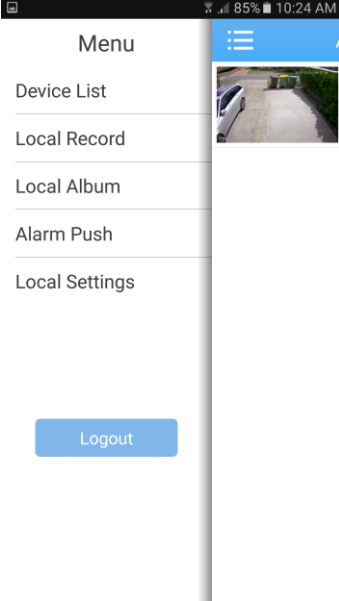

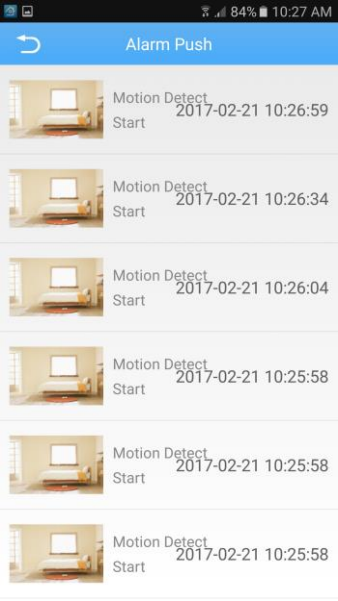
Now you need to go back to main menu and click on Alarm



These functions have the option for push notification.



Select Mobile reported and your DVR is now setup for alarm push notifications.

		
<p>Now go into the XMEye app main menu and select Alarm Push</p>	<p>Make sure the switch is on like pictured above</p>	<p>In the Alarm Push menu click on the name of your system (home in this example) and a list of past alerts will show.</p>

You will also receive alerts to your mobile in real time that there has been an event with your system.

### *Tips*

- If you wish to use multiple cameras on alert, set up each one separately until you get the correct sensitivity and results.
- If you are in an area of poor signal, set your Extra Stream to a lower quality or framerate. DVR Main Menu > System > Encode

---

*Trouble shooting*

---

**P2P remote won't connect or is painfully slow**

- Go to DVR Main Menu > System > NetService > Cloud and ensure it is ticked.
- Rerun the DVR network test in the wizard to ensure your system is connected.
- If your mobile phone has had an update or different apps installed and it stopped working, uninstall the XMeye app and re-install.
- You are in a poor data transfer rate area, try again later.
- Go to the DVR Main Menu > System > Encode and reduce the Extra Stream quality or frame rate and ensure the Extra Stream video box is ticked (and audio if you have an audio capable system).

**Alarm Push not working**

- Check all setting above so DVR is setup correctly and Alarm Push is active on your mobile.
- If your mobile has restarted, start the XMeye app as it needs to be started each time after a restart. Once started you can close the app and it will keep working.
- If your mobile phone has had an update or different apps installed and it stopped working, uninstall the XMeye app and re-install.